



NSAI
Standards

Irish Standard
I.S. EN 50667:2016

Information technology - Automated infrastructure management (AIM) systems - Requirements, data exchange and applications

I.S. EN 50667:2016

Incorporating amendments/corrigenda/National Annexes issued since publication:

The National Standards Authority of Ireland (NSAI) produces the following categories of formal documents:

I.S. xxx: Irish Standard — national specification based on the consensus of an expert panel and subject to public consultation.

S.R. xxx: Standard Recommendation — recommendation based on the consensus of an expert panel and subject to public consultation.

SWiFT xxx: A rapidly developed recommendatory document based on the consensus of the participants of an NSAI workshop.

This document replaces/revises/consolidates the NSAI adoption of the document(s) indicated on the CEN/CENELEC cover/Foreword and the following National document(s):

NOTE: The date of any NSAI previous adoption may not match the date of its original CEN/CENELEC document.

This document is based on:

EN 50667:2016

Published:

2016-12-23

This document was published under the authority of the NSAI and comes into effect on:

2017-01-16

ICS number:

NOTE: If blank see CEN/CENELEC cover page

NSAI
1 Swift Square,
Northwood, Santry
Dublin 9

T +353 1 807 3800
F +353 1 807 3838
E standards@nsai.ie
W NSAI.ie

Sales:
T +353 1 857 6730
F +353 1 857 6729
W standards.ie

Údarás um Chaighdeán Náisiúnta na hÉireann

National Foreword

I.S. EN 50667:2016 is the adopted Irish version of the European Document EN 50667:2016, Information technology - Automated infrastructure management (AIM) systems - Requirements, data exchange and applications

This document does not purport to include all the necessary provisions of a contract. Users are responsible for its correct application.

Compliance with this document does not of itself confer immunity from legal obligations.

In line with international standards practice the decimal point is shown as a comma (,) throughout this document.

This page is intentionally left blank

EUROPEAN STANDARD

EN 50667

NORME EUROPÉENNE

EUROPÄISCHE NORM

December 2016

ICS 35.110; 35.240.99

English Version

Information technology - Automated infrastructure management (AIM) systems - Requirements, data exchange and applications

Technologies de l'information - Systèmes de gestion d'infrastructure automatisée (AIM, Automated infrastructure management) - Exigences, interfaces et applications

Informationstechnik - Systeme für automatisiertes Infrastrukturmanagement (AIM) - Anforderungen, Schnittstellen und Anwendungen

This European Standard was approved by CENELEC on 2016-10-24. CENELEC members are bound to comply with the CEN/CENELEC Internal Regulations which stipulate the conditions for giving this European Standard the status of a national standard without any alteration.

Up-to-date lists and bibliographical references concerning such national standards may be obtained on application to the CEN-CENELEC Management Centre or to any CENELEC member.

This European Standard exists in three official versions (English, French, German). A version in any other language made by translation under the responsibility of a CENELEC member into its own language and notified to the CEN-CENELEC Management Centre has the same status as the official versions.

CENELEC members are the national electrotechnical committees of Austria, Belgium, Bulgaria, Croatia, Cyprus, the Czech Republic, Denmark, Estonia, Finland, Former Yugoslav Republic of Macedonia, France, Germany, Greece, Hungary, Iceland, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, the Netherlands, Norway, Poland, Portugal, Romania, Slovakia, Slovenia, Spain, Sweden, Switzerland, Turkey and the United Kingdom.



European Committee for Electrotechnical Standardization
Comité Européen de Normalisation Electrotechnique
Europäisches Komitee für Elektrotechnische Normung

CEN-CENELEC Management Centre: Avenue Marnix 17, B-1000 Brussels

EN 50667:2016 (E)

Contents

Page

European foreword.....	4
Introduction.....	5
1 Scope.....	6
2 Normative references.....	6
3 Terms, definitions and abbreviations	6
3.1 Terms and definitions	6
3.2 Abbreviations	9
4 Conformance	9
5 Automated infrastructure management (AIM) systems	10
5.1 Functional elements.....	10
5.2 System requirements.....	10
5.3 Functional requirements	10
5.3.1 Documentation and maintenance of information within AIM software	10
5.3.2 Management and usage of information within AIM software	11
5.3.3 Integrity of information within AIM software	12
5.4 Functional recommendations	12
6 AIM solutions: business benefits	12
6.1 General	12
6.2 Intrinsic benefits of stand-alone AIM systems.....	12
6.2.1 Accurate documentation	12
6.2.2 Asset management	13
6.2.3 Capacity management	13
6.2.4 Change management	13
6.2.5 Incident management	14
6.3 Extrinsic benefits of AIM when linked with other business information and network management systems.....	14
6.3.1 General	14
6.3.2 IT-related systems.....	15
6.3.3 Building management systems	18
6.3.4 Data centre infrastructure management (DCIM)	18
6.3.5 Configuration management database (CMDB) applications	20
7 AIM solutions: Data exchange framework.....	21
7.1 General	21
7.2 Data exchange format and protocols.....	21
7.3 Commands	21
7.4 Common data model definition	22
7.4.1 General	22

7.4.2 Element reference ID.....	22
7.4.3 Element and attribute definitions	23
7.4.4 Containment rules and hierarchy	29
Annex A (informative) Hierarchy and containment rules.....	30
Annex B (informative) Field descriptions	32
Annex C (normative) Implementation requirements and recommendations	34
C.1 General	34
C.2 Design.....	34
C.3 Specification	34
C.4 Installation	35
C.5 Operation	35
Annex D (informative) Optional lower level data exchange framework	36
Bibliography.....	37
Figures	
Figure 1 — Example of a helpdesk work flow integrated with an AIM system	17
Figure 2 — Relationship between AIM systems and CMDB applications	20
Figure A.1 — Spaces.....	30
Figure A.2 — Telecommunications equipment	31
Figure A.3 — Work orders	31
Tables	
Table 1 — Work order management commands.....	21
Table 2 — Asset management	22
Table 3 — Alarms and events	22
Table 4 — Circuit tracing	22
Table 5 — Attribute key.....	23
Table 6 — Connectivity	23
Table 7 — Premises/space	24
Table 8 — Furniture.....	24
Table 9 — Telecommunications equipment	25
Table 10 — Organizational element.....	27
Table 11 — Work Order.....	28
Table 12 — Work Order Task	28
Table 13 — Event.....	28
Table 14 — Alarm	29
Table B.1 — AIM software fields	32
Table D.1 — Port level.....	36
Table D.2 — Port level work actions.....	36

EN 50667:2016 (E)

European foreword

This document (EN 50667:2016) has been prepared by CLC/TC 215 “Electrotechnical aspects of telecommunication equipment”, based upon ISO/IEC 18598:2016 “Information technology – Automated infrastructure management (AIM) systems – Requirements, data exchange and applications”.

The following dates are fixed:

latest date by which this document has to be implemented at national level by publication of an identical national standard or by endorsement	(dop)	[2017-07-24]
---	-------	--------------

latest date by which the national standards conflicting with this document have to be withdrawn	(dow)	[2019-10-24]
---	-------	--------------

Attention is drawn to the possibility that some of the elements of this document may be the subject of patent rights. CENELEC shall not be held responsible for identifying any or all such patent rights.

Introduction

This European Standard is intended for:

- a) premises owners and facility managers;
- b) suppliers of AIM solutions;
- c) planners of network infrastructures;
- d) network operation managers;
- e) data centre operation managers;
- f) IT process managers;
- g) suppliers of management system software;
- h) software integrators.

This European Standard is one of a number of documents prepared in support of European Standards and Technical Reports produced by CLC/TC 215.

EN 50667:2016 (E)

1 Scope

This European Standard specifies the requirements and recommendations for the attributes of automated infrastructure management (AIM) systems.

This European Standard explains how AIM systems can contribute to operational efficiency and deliver benefits to:

- a) cabling infrastructure and connected device administration;
- b) facilities and IT management processes and systems;
- c) other networked management processes and systems (e.g. intelligent building systems);
- d) business information systems covering asset tracking and asset management together with event notifications and alerts that assist with physical network security.

This European Standard specifies a framework of requirements and recommendations for data exchange with other systems.

2 Normative references

The following documents, in whole or in part, are normatively referenced in this document and are indispensable for its application. For dated references, only the edition cited applies. For undated references, the latest edition of the referenced document (including any amendments) applies.

Not applicable.

3 Terms, definitions and abbreviations

3.1 Terms and definitions

For the purposes of this document, the following terms and definitions apply.

3.1.1

AIM-enabled port

port which is able to automatically detect the insertion and removal of a cord and process that event as part of an automated infrastructure management system

3.1.2

AIM hardware

combination of patch panels and controllers that are designed to automatically detect the insertion or removal of cords, to record connectivity information, and to exchange connectivity information with AIM software

3.1.3

AIM system

integrated hardware and software system that automatically detects the insertion or removal of cords, documents the cabling infrastructure including connected equipment enabling management of the infrastructure and data exchange with other systems

3.1.4

alarm

event of sufficient importance to be highlighted within the AIM system

This is a free preview. Purchase the entire publication at the link below:

[Product Page](#)

-
- [Looking for additional Standards? Visit Intertek Inform Infostore](#)
 - [Learn about LexConnect, All Jurisdictions, Standards referenced in Australian legislation](#)
-