

AS/NZS ISO 9001-3:1994 (Lam)

Australian/New Zealand Standard

Quality systems—Model for quality assurance in design, development, production, installation and servicing

STANDARDS AUSTRALIA ✓

STANDARDS NEW ZEALAND ✓

AS/NZS ISO 9001-3 (Lam)

AS/NZS ISO 9001-3:1994 (Lam)

This Joint Australian/New Zealand Standard was prepared by Joint Technical Committee QR/8, Quality Systems. It was approved on behalf of the Council of Standards Australia on 1 August 1994 and on behalf of the Council of Standards New Zealand on 1 August 1994.

The following interests are represented on Committee QR/8:

Association of Certification Bodies (Australia)
Australian Chamber of Commerce and Industry
Australian Chemical Industry Council
Australian Electrical and Electronic Manufacturers Association
Australian Information Industry Association
Australian Organization for Quality
Australian Road Research Board
Bureau of Steel Manufacturers of Australia
Cement and Concrete Association of Australia
Department of Defence, Australia
Department of Industry Technology and Regional Development (Australia)
Department of Primary Industries and Energy (Australia)
Department of Transport and Communications (Australia)
Department of Transport, Queensland
Electricity Supply Association of Australia
Federal Chamber of Automotive Industries, Australia
Institute of Metals and Materials Australasia
Institution of Engineers Australia
Institution of Radio and Electronics Engineers Australia
Printing and Allied Trades Employers Federation of Australia
Quality Society of Australasia
Roads and Traffic Authority of N.S.W.
Royal Australian Chemical Institute
Telecom Australia
Testing Laboratory Registration Council of New Zealand
Total Quality Management Institute of Australia
Water Board, Sydney—Illawarra—Blue Mountains

AS/NZS ISO 9001-3:1994 (Lam)

Australian/New Zealand Standard

Quality systems—Model for quality assurance in design, development, production, installation and servicing

Published jointly by:

**Standards Australia
1 The Crescent,
Homebush NSW 2140 Australia**

**Standards New Zealand
Level 10, Standards House,
155 The Terrace,
Wellington 6001 New Zealand**

ISBN 0 7262 9851 4

Publication Note

This laminated edition contains the full text of AS/NZS ISO 9001:1994. Annex ZY contains the text of AS/NZS ISO 9002:1994 where it differs from AS/NZS ISO 9001:1994. Annex ZZ contains the text of AS/NZS ISO 9003:1994 where it also differs from AS/NZS ISO 9001. In this way the reader can identify the differences between ISO 9001, ISO 9002 and ISO 9003 more readily as the repetition contained in the full texts of ISO 9002 and ISO 9003 has been avoided.

The following Preface appears in AS/NZS ISO 9001:1994. The Prefaces in AS/NZS ISO 9002:1994 and AS/NZS ISO 9003:1994 are identical except for the substitution of the appropriate Standard number and title.

Annexes ZY and ZZ have been designated as "informative" in this publication as they are intended to provide information on the differences between the Standards. In their full contexts the sections of text repeated here would be "normative" and therefore an integral part of each Standard.

Preface to AS/NZS ISO 9001:1994

This Standard was prepared by the Joint Standards Australia/Standards New Zealand Committee QR/8 on Quality Systems to supersede AS 3901—1987/NZS 9001:1990, which is now declared obsolescent, withdrawal to take effect on 1 September 1996.

This Standard is identical with and has been reproduced from ISO 9001, *Quality systems— Model for quality assurance in design, development, production, installation and servicing*, published by the International Organization for Standardization (ISO). Committee QR/8 provided input to the International Committee, ISO/TC 176, in the preparation of the ISO 9000 family of Standards and has endorsed the adoption of ISO numbers and titles concurrent with the adoption of the second (1994) edition of the Standards. It is issued as a Joint Standard under the terms of the Active Cooperation Agreement between Standards Australia and Standards New Zealand.

Appendix ZZ of AS/NZS ISO 9000.1 provides supplementary guidance for Australia and New Zealand on Standards available at the time of publication and their equivalence to International Standards.

For the purpose of this Standard, the ISO text should be modified as follows:

- (a) **Terminology** The words 'this Australian Standard', 'this New Zealand Standard' or 'this Joint Australian/New Zealand Standard' should replace the words 'this International Standard', wherever they appear.
- (b) **References** The references to International Standards should be replaced by references to the appropriate Australian/New Zealand Standards.

The term 'informative' has been used in this Standard to define the application of the Bibliography, Annex A. An informative annex or appendix is for information and guidance only.

CONTENTS

	<i>Page</i>
1	Scope 1
2	Normative reference 1
3	Definitions 1
4	Quality system requirements 1
4.1	Management responsibility 1
4.2	Quality system 2
4.3	Contract review 3
4.4	Design control 3
4.5	Document and data control 4
4.6	Purchasing 5
4.7	Control of customer-supplied product 5
4.8	Product identification and traceability 6
4.9	Process control 6
4.10	Inspection and testing 6
4.11	Control of inspection, measuring and test equipment 7
4.12	Inspection and test status 8
4.13	Control of nonconforming product 8
4.14	Corrective and preventive action 8
4.15	Handling, storage, packaging, preservation and delivery 9
4.16	Control of quality records 9
4.17	Internal quality audits 9
4.18	Training 10
4.19	Servicing 10
4.20	Statistical techniques 10

This is a free preview. Purchase the entire publication at the link below:

[Product Page](#)

-
- [Looking for additional Standards? Visit Intertek Inform Infostore](#)
 - [Learn about LexConnect, All Jurisdictions, Standards referenced in Australian legislation](#)
-