Australian/New Zealand Standard®

Quality system guidelines

Part 7:

Guide to AS/NZS ISO 9001:1994 for the road freight transport industry

This Joint Australian/New Zealand Standard was prepared by Joint Technical Committee QR/2, Quality of Service. It was approved on behalf of the Council of Standards Australia on 4 August 1995 and on behalf of the Council of Standards New Zealand on 31 July 1995. It was published on 5 November 1995.

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2

PREFACE

This Standard was prepared by the Joint Standards Australia/Standards New Zealand Committee QR/2 on Quality of Service and issued as a Joint Standard.

The principal objective of this Guide is to interpret and explain the requirements of AS/NZS ISO 9001:1994, Quality systems—Model for quality assurance in design, development, production, installation and servicing in terms readily understood and relevant to the road freight transport industry. Within this industry, there is a broad range of organizations having varying needs. Although uniformity of interpretation and terminology falls within this objective, it will be apparent that the establishment of a quality system by an organization will be influenced by numerous factors specific to the nature of the organization. As a consequence, quality systems will vary from organization to organization even in circumstances which are comparable.

In this document, each Clause from AS/NZS ISO 9001:1994 is enclosed in a box followed by the relevant guidance. Examples given in conjunction with guidance are preceded by a box titled 'Application'.

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CONTENTS

3

| | | COLLEGE | Page | | | | |
|---------------|------------|---|------|--|--|--|--|
| F | OREW | ORD | . 4 | | | | |
| IN | NTROI | DUCTION | . 6 | | | | |
| | | E | | | | | |
| | | | | | | | |
| | | | | | | | |
| 3 DEFINITIONS | | | | | | | |
| 4 | QUA | LITY SYSTEM REQUIREMENTS | . 13 | | | | |
| | 4.1 | Management responsibility | . 14 | | | | |
| | 4.2 | Quality system | | | | | |
| | 4.3 | Contract review | | | | | |
| | 4.4 | Design control | | | | | |
| | 4.5 | Document and data control | | | | | |
| | 4.6 | Purchasing | | | | | |
| | 4.7 | Control of customer-supplied product | | | | | |
| | 4.8 | Product identification and traceability | | | | | |
| | 4.9 | Process control | . 39 | | | | |
| | 4.10 | Inspection and testing | | | | | |
| | 4.11 | Control of inspection, measuring and test equipment | | | | | |
| | 4.12 | Inspection and test status | | | | | |
| | 4.13 | Control of nonconforming product | . 47 | | | | |
| | 4.14 | Corrective and preventive action | . 49 | | | | |
| | 4.15 | Handling, storage, packaging, preservation and shipping | | | | | |
| | 4.16 | Quality records | | | | | |
| | 4.17 | Internal quality audits | . 55 | | | | |
| | 4.18 | Training | . 56 | | | | |
| | 4.19 | Servicing | . 57 | | | | |
| | 4.20 | Statistical techniques | . 58 | | | | |
| | Anne | x A | . 59 | | | | |
| A | APPENDIX A | | | | | | |
| ADDENIDIV D | | | | | | | |



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|--|-------------------------|----------------|--------------------|--------------------|
|--|-------------------------|----------------|--------------------|--------------------|

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