AS/NZS ISO 19011:2003
ISO 19011:2002

AS/NZS ISO 19011

Australian/New Zealand Standard™

Guidelines for quality and/or environmental management systems auditing

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AS/NZS ISO 19011:2003

This Joint Australian/New Zealand Standard was prepared by Joint Technical Committee QR-006, Assessments and Audits. It was approved on behalf of the Council of Standards Australia on 31 January 2003 and on behalf of the Council of Standards New Zealand on 20 December 2002. It was published on 4 March 2003.

The following are represented on Committee QR-006:

ARMCANZ Meat Standards Committee
Australian Chamber of Commerce and Industry
Australian Food and Grocery Council
Australian Industry Group
Australian Institute of Petroleum Ltd
Bureau of Steel Manufacturers of Australia
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Detailed information about joint Australian/New Zealand Standards can be found by visiting the Standards Australia web site at www.standards.com.au or Standards New Zealand web site at www.standards.co.nz and looking up the relevant Standard in the on-line catalogue.

Alternatively, both organizations publish an annual printed Catalogue with full details of all current Standards. For more frequent listings or notification of revisions, amendments and withdrawals, Standards Australia and Standards New Zealand offer a number of update options. For information about these services, users should contact their respective national Standards organization.

We also welcome suggestions for improvement in our Standards, and especially encourage readers to notify us immediately of any apparent inaccuracies or ambiguities. Please address your comments to the Chief Executive of either Standards Australia International or Standards New Zealand at the address shown on the back cover.

This Standard was issued in draft form for comment as DR 01242.

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Guidelines for quality and/or environmental management systems auditing

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AS/NZS ISO 14010:1996, AS/NZS ISO 14011:1996 and AS/NZS ISO 14012:1996.
Originated in New Zealand as NZS 10011.1:1992, NZS 10011.2:1992 and
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AS 3911.1—1992, AS 3911.2—1992, AS 3911.3—1992, AS/NZS ISO 14010:1996,
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NZS 10011.2:1992 and NZS 10011.3:1992 jointly revised, amalgamated and
redesignated as AS/NZS ISO 19011:2003.

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PREFACE

This Standard was prepared by the Joint Standards Australia/Standards New Zealand Committee QR-006, Assessments and Audits. It is identical with, and has been reproduced from, ISO 19011:2002, *Guidelines for quality and/or environmental management systems auditing*.

ISO 19011 was prepared jointly by the International Organization for Standardization (ISO) Technical Committee ISO/TC 207, Quality Management and Quality Assurance, Subcommittee SC 3, Supporting Technologies, and Technical Committee ISO/TC 207, Environmental Management, Subcommittee SC 3, Environmental Auditing and Related Environmental Investigations.

The Joint Standards Australia/Standards New Zealand Committees QR-006, Assessments and Audits and QR-011, Environmental Management, provided input to the Joint Working Group during preparation of this Standard. This first edition of AS/NZS ISO 19011:2002 cancels and replaces the following Joint Australian/New Zealand Standards:

AS 3911.1—1992/NZS 10011.1:1992/ISO 10011-1:1990, *Guidelines for auditing quality systems* Part 1: *Auditing*

AS 3911.2—1992/NZS 10011.2:1992/ISO 10011-2:1991, *Guidelines for auditing quality systems* Part 2: *Qualification criteria for auditors*

AS 3911.3—1992/NZS 10011.3:1992/ISO 10011-3:1991, *Guidelines for auditing quality systems* Part 3: *Management of audit programs*

AS/NZS ISO 14010:1996, *Guidelines for environmental auditing—General principles*

AS/NZS ISO 14011:1996, *Guidelines for environmental auditing—Audit procedures—Auditing of environmental management systems*

AS/NZS ISO 14012:1996, *Guidelines for environmental auditing—Qualification criteria for environmental auditors*

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(b) In the source text 'this International Standard' should read 'this AUSTRALIAN/NEW ZEALAND Standard'.

(c) A full point substitutes for a comma when referring to a decimal marker.

References to International Standards should be replaced by references to Australian or Australian/New Zealand Standards, as follows:

Reference to International Standard		*AUSTRALIAN/NEW ZEALAND Standard*	
ISO		AS/NZS ISO	
9000	Quality management systems—Fundamentals and vocabulary	9000	Quality management systems—Fundamentals and vocabulary
14050	Environmental management—Vocabulary	14050	Environmental management—Vocabulary

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