

AS/NZS ISO 19011:2003  
ISO 19011:2002

AS/NZS ISO 19011

Australian/New Zealand Standard™

**Guidelines for quality and/or  
environmental management systems  
auditing**

### **AS/NZS ISO 19011:2003**

This Joint Australian/New Zealand Standard was prepared by Joint Technical Committee QR-006, Assessments and Audits. It was approved on behalf of the Council of Standards Australia on 31 January 2003 and on behalf of the Council of Standards New Zealand on 20 December 2002. It was published on 4 March 2003.

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# Australian/New Zealand Standard™

## **Guidelines for quality and/or environmental management systems auditing**

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## PREFACE

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ISO 19011 was prepared jointly by the International Organization for Standardization (ISO) Technical Committee ISO/TC 207, Quality Management and Quality Assurance, Subcommittee SC 3, Supporting Technologies, and Technical Committee ISO/TC 207, Environmental Management, Subcommittee SC 3, Environmental Auditing and Related Environmental Investigations.

The Joint Standards Australia/Standards New Zealand Committees QR-006, Assessments and Audits and QR-011, Environmental Management, provided input to the Joint Working Group during preparation of this Standard. This first edition of AS/NZS ISO 19011:2002 cancels and replaces the following Joint Australian/New Zealand Standards:

AS 3911.1—1992/NZS 10011.1:1992/ISO 10011-1:1990, *Guidelines for auditing quality systems*  
Part 1: *Auditing*

AS 3911.2—1992/NZS 10011.2:1992/ISO 10011-2:1991, *Guidelines for auditing quality systems*  
Part 2: *Qualification criteria for auditors*

AS 3911.3—1992/NZS 10011.3:1992/ISO 10011-3:1991, *Guidelines for auditing quality systems*  
Part 3: *Management of audit programs*

AS/NZS ISO 14010:1996, *Guidelines for environmental auditing—General principles*

AS/NZS ISO 14011:1996, *Guidelines for environmental auditing—Audit procedures—Auditing of environmental management systems*

AS/NZS ISO 14012:1996, *Guidelines for environmental auditing—Qualification criteria for environmental auditors*

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| 14050                                      | Environmental management—<br>Vocabulary                    | 14050                                  | Environmental management—<br>Vocabulary                    |

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