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Australian/New Zealand Standard

Quality management and quality assurance Standards

**Part 2: Generic guidelines
for the application of
AS 3901/NZS 9001/ISO 9001,
AS 3902/NZS 9002/ISO 9002 and
AS 3903/ NZS 9003/ ISO 9003**

STANDARDS AUSTRALIA



STANDARDS NEW ZEALAND



AS 3900.2—1994/NZS 9000.2:1994/ISO 9000-2:1993

This Joint Australian/New Zealand Standard was prepared by Joint Technical Committee QR/8, Quality System. It was approved on behalf of the Council of Standards Australia on 11 March 1994 and on behalf of the Council of Standards New Zealand on 5 April 1994. It was published on 18 April 1994.

The following interests are represented on Committee QR/8:

Australian Chamber of Commerce and Industry
Australian Electrical and Electronic Manufacturers Association
Australian Information Industry Association
Australian Organization for Quality
Australian Road Research Board
Bureau of Steel Manufacturers of Australia
Department of Defence, Australia
Department of Industry Technology and Regional Development (Australia)
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Suggestions for improvements to Joint Standards, addressed to the head office of either Standards Australia or Standards New Zealand, are welcomed. Notification of any inaccuracy or ambiguity found in a Joint Australian/New Zealand Standard should be made without delay in order that the matter may be investigated and appropriate action taken.

**AS 3900.2—1994
NZS 9000.2:1994
ISO 9000-2:1993**

**Australian Standard®
New Zealand Standard**

**Quality management and quality
assurance Standards**

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First published in Australia as AS 3900.2(Int)—1992.

First published in New Zealand as NZS 9000.2(Int):1992.

Jointly revised and designated as Joint Standard
AS 3900.2—1994/NZS 9000.2:1994.

PUBLISHED JOINTLY BY:

STANDARDS AUSTRALIA
1 The Crescent,
Homebush NSW 2140 Australia

STANDARDS NEW ZEALAND
Level 10, Standards House,
155 The Terrace,
Wellington 6001 New Zealand

ISBN 0 7262 8871 3

PREFACE

This Standard was prepared by the Joint Standards Australia/Standards New Zealand Committee QR/8, Quality Systems and it supersedes the draft international Standard which was issued in 1992 as interim Standard AS 3900.2(Int)/NZS 9000.2(Int).

The Standard is identical with ISO 9000-2:1993, *Quality management and quality assurance standards, Part 2: Generic guidelines for the application of ISO 9001, ISO 9002 and ISO 9003*, published by the International Organization for Standardization (ISO). Committee QR/8 provided input to the International Committee ISO/TC 176 in the preparation of ISO 9000-2.

This Standard is issued as a Joint Standard under the terms of the Active Cooperation Agreement between Standards Australia and Standards New Zealand.

Users of this Standard are advised that the guidelines refer to the 1987 edition of the ISO 9000 series of international Standards, which are current at the time of publication; however, a revised edition is anticipated in 1994. (Pending issue of the revised edition, the relevant Draft International Standards are available in Australia and New Zealand as DR 93263.)

For the purpose of this Joint Standard, the ISO text should be modified as follows:

- (a) **Terminology** The words 'Joint Australian/New Zealand Standard' should replace the words 'International Standard' wherever they appear.
- (b) **References** The references to International Standards should be replaced by references to the following Australian/New Zealand Standards:

<i>Reference to International Standard</i>		<i>Australian/New Zealand Standard</i>	
ISO			
8402	Quality management and quality assurance—Vocabulary	—	
9000	Quality management and quality assurance standards—Guidelines for selection and use	AS 3900/ NZS 9000 AS 3900.1/ NZS 9001	Quality management and quality assurance Standards Part 1: Guidelines for selection and use
9001	Quality systems—Model for quality assurance in design/development, production, installation and servicing	AS 3901/ NZS 9001	Quality systems for design/development, production installation and servicing
9002	Quality systems—Model for quality assurance in production and installation	AS 3902/ NZS 9002	Quality systems for production and installation
9003	Quality systems—Model for quality assurance in final inspection and test	AS 3903/ NZS 9003	Quality systems for final inspection and test
9004	Quality management and quality system elements—Guidelines	AS 3904/ NZS 9004 AS 3904.1/ NZS 9004.1	Quality management and quality system elements Part 1: Guidelines
9004-2	Quality management and quality system elements Part 2: Guidelines for services	AS 3904.2/ NZS 9004.2	Part 2: Guidelines for services

ISO			
10011	Guidelines for auditing quality systems	AS 3911/ NZS 10011	Guidelines for auditing quality systems
10011-1	Part 1: Auditing	AS 3911.1/ NZS 10011.1	Part 1: Auditing
10011-2	Part 2: Qualification criteria for quality systems auditors	AS 3911.2/ NZS 10011.2	Part 2: Qualification criteria for auditors
10011-3	Part 3: Management of audit programmes	AS 3911.3/ NZS 10011.3	Part 3: Management of audit programs
10012	Quality assurance requirements for measuring equipment	AS 3912/ NZS 10012	Quality assurance requirements for measuring equipment
10012-1	Part 1: Metrological confirmation system for measuring equipment	AS 3912.1/ NZS 10012.1	Part 1: Metrological confirmation system for measuring equipment

Appendix AA, Supplementary guidance questions for Australia and New Zealand, has been prepared by Committee QR/8 for use in conjunction with AS 3900.2/NZS 9000.2/ISO 9000-2 and is included in this edition. Clauses in Appendix AA are organized according to the clause structure of AS 3901/NZS 9001 for ease of cross-referencing and are prefixed with the letters AA.

The term 'informative' has been used in this Standard to define the application of Annex A and the Australian/New Zealand Appendix AA. An informative annex or appendix is for information and guidance only.

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