

AS/NZS ISO 9004.1:1994

Australian/New Zealand Standard

**Quality management and quality
system elements**

Part 1: Guidelines

AS/NZS ISO 9004.1:1994

This Joint Australian/New Zealand Standard was prepared by Joint Technical Committee QR/8, Quality Systems. It was approved on behalf of the Council of Standards Australia on 1 August 1994 and on behalf of the Council of Standards New Zealand on 1 August 1994. It was published on 1 September 1994.

The following interests are represented on Committee QR/8:

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Australian Chemical Industry Council
Australian Electrical and Electronic Manufacturers Association
Australian Information Industry Association
Australian Organization for Quality
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PREFACE

This Standard was prepared by the Joint Standards Australia/Standards New Zealand Committee QR/8 on Quality Systems to supersede AS 3904.1—1987/NZS 9004.1:1990, which is now declared obsolescent, withdrawal to take effect on 1 September 1996.

This Standard is identical with and has been reproduced from ISO 9004—1, *Quality management and quality system elements*, Part 1: *Guidelines*, published by the International Organization for Standardization (ISO). Committee QR/8 provided input to the International Committee, ISO/TC 176, in the preparation of the ISO 9000 family of Standards and has endorsed the adoption of ISO numbers and titles concurrent with the adoption of the second (1994) edition of the Standards. It is issued as a Joint Standard under the terms of the Active Cooperation Agreement between Standards Australia and Standards New Zealand.

Appendix ZZ of AS/NZS ISO 9000.1 provides supplementary guidance for Australia and New Zealand on Standards available at the time of publication and their equivalence to International Standards.

For the purpose of this Standard, the ISO text should be modified as follows:

- (a) *Terminology* The words 'this Australian Standard', 'this New Zealand Standard' or 'this Joint Australian/New Zealand Standard' should replace the words 'this International Standard', wherever they appear.
- (b) *References* The references to International Standards should be replaced by references to the appropriate Australian/New Zealand Standards.

The term 'informative' has been used in this Standard to define the application of the Bibliography, Annex A. An informative annex or appendix is for information and guidance only.

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