

AS/NZS ISO 9001:2008



Quality management systems— Requirements

(Incorporating Amendment No. 1)



AS/NZS ISO 9001:2008

This Joint Australian/New Zealand Standard was prepared by Joint Technical Committee QR-008, Quality Management Systems. It was approved on behalf of the Council of Standards Australia on 12 December 2008 and on behalf of the Council of Standards New Zealand on 19 December 2008.

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Australian/New Zealand Standard™

Quality management systems— Requirements

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PREFACE

This Standard was prepared by the Joint Standards Australia/Standards New Zealand Committee QR-008, Quality Management Systems.

This Standard incorporates Amendment No. 1 (February 2012). The changes required by the Amendments are indicated in the text by a marginal bar and amendment number against the clause, note, table, figure or part thereof affected.

This Standard is identical with, and has been reproduced from ISO 9001:2008, *Quality management systems—Requirements*, published by the International Organization for Standardization (ISO), which was prepared by ISO Technical Committee TC 176, Quality Management and Quality Assurance, Subcommittee SC 2, Quality Systems. Committee QR-008 provided input to the ISO Committee during the preparation of this revision.

This fourth edition of AS/NZS ISO 9001 replaces AS/NZS ISO 9001:2000, which will remain available until December 2011.

The objective of the revision is improved clarity, within the overall requirement that an organization that has fully implemented ISO 9001:2000 should not have to make changes to its quality management system in order to comply with the new edition. This edition enhances compatibility with ISO 14001:2004 and hence the Australian adoption AS/NZS ISO 14001:2004 on environmental management systems. Details of specific changes between the third edition and this fourth edition are given in Annex B.

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Reference to International Standard ISO		Australian/New Zealand Standard AS/NZS ISO		
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9004	Quality management systems— Guidelines for performance improvements	9004	Quality management systems— Guidelines for performance improvement	
14001	Environmental management systems—Requirements with guidance for use	14001	Environmental management systems—Requirements with guidance for use	

The term 'informative' has been used in this Standard to define the application of the annex to which it applies. An 'informative' annex is only for information and guidance.

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