

AS/NZS ISO 9001:2000

**Quality management systems—
Requirements**



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AS/NZS ISO 9001:2000

This Joint Australian/New Zealand Standard was prepared by Joint Technical Committee QR-008, Quality Management Systems. It was approved on behalf of the Council of Standards Australia on 30 November 2000 and on behalf of the Council of Standards New Zealand on 21 November 2000. It was published on 15 December 2000.

The following interests are represented on Committee QR-008:

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Australian Information Industry Association
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AS/NZS ISO 9001:2000

Australian/New Zealand Standard™

Quality management systems— Requirements

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PREFACE

This Standard was prepared by the Joint Standards Australia/Standards New Zealand Committee QR-008, Quality Management Systems.

This Standard is identical with and has been reproduced from ISO 9001:2000, *Quality management systems—Requirements*, published by the International Organization for Standardization (ISO), which was prepared by ISO Technical Committee TC 176, Quality Management and Quality Assurance, Subcommittee SC 2, Quality Systems. Committee QR-008 provided input to the ISO Committee during the preparation of this revision.

This third edition of AS/NZS ISO 9001:2000 cancels and replaces the Interim Standard, AS/NZS ISO 9001(Int):2000. It also replaces AS/NZS ISO 9001:1994, AS/NZS ISO 9002:1994 and AS/NZS ISO 9003:1994, and constitutes a technical revision of these documents.* The following Joint Australian/New Zealand Standards will remain available as superseded documents until December 2003:

AS/NZS ISO 9001:1994, *Quality systems—Model for quality assurance in design, development, production, installation and servicing*

AS/NZS ISO 9002:1994, *Quality systems—Model for quality assurance in production, installation and servicing*

AS/NZS ISO 9003:1994, *Quality systems—Model for quality assurance in final inspection and test.*

For the purposes of this Standard, the ISO text should be modified as follows:

- (a) Terminology—The words ‘this Joint Australian/New Zealand Standard’ should replace the words ‘this International Standard’ wherever they appear.
- (b) Certain Standards referenced in the International Standard have been adopted as Joint Australian/New Zealand Standards, as identified by the Joint AS/NZS ISO numbering.

The term ‘informative’, has been used in this Standard to define the application of the Annex to which it applies. An informative Annex is for information and guidance only.

* The Foreword issued by ISO states ‘This third edition of ISO 9001 cancels and replaces the second edition (ISO 9001:1994) together with ISO 9002:1994 and ISO 9003:1994. It constitutes a technical revision of these documents. Those organizations which have used ISO 9002:1994 and ISO 9003:1994 in the past may use this International Standard by excluding certain requirements in accordance with (Clause) 1.2’.

In Australia and New Zealand, AS/NZS ISO 9001:1994, AS/NZS ISO 9002:1994 and AS/NZS ISO 9003:1994 are superseded, but will remain available until December 2003, to assist organizations currently using them to make the transition to AS/NZS ISO 9001:2000. However, this period refers only to the availability of the documents themselves, and organizations are encouraged to review their use of the standards and to discuss the transition with, for example, their certification body, customers and so forth, in order to decide a practicable time scale for the transition.

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