



National Standards Authority of Ireland

IRISH STANDARD

I.S. EN ISO 9241-12:1999

ICS 13.180  
35.180

**ERGONOMIC REQUIREMENTS FOR OFFICE  
WORK WITH VISUAL DISPLAY TERMINALS  
(VDTS) - PART 12: PRESENTATION OF  
INFORMATION (ISO 9241-12:1998)**

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*This Irish Standard was  
published under the  
authority of the National  
Standards Authority of  
Ireland  
and comes into effect on  
April 9, 1999*

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EUROPEAN STANDARD  
NORME EUROPÉENNE  
EUROPÄISCHE NORM

**EN ISO 9241-12**

December 1998

ICS 13.180; 35.180

Descriptors: see ISO document

English version

**Ergonomic requirements for office work with visual display  
terminals (VDTs) - Part 12: Presentation of information (ISO  
9241-12:1998)**

Exigences ergonomiques pour travail de bureau avec  
terminaux à écrans de visualisation (TEV) - Partie 12:  
Présentation de l'information (ISO 9241-12:1998)

Ergonomische Anforderungen für Bürotätigkeit mit  
Bildschirmgeräten - Teil 12: Informationsdarstellung (ISO  
9241-12:1998)

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**Central Secretariat: rue de Stassart, 36 B-1050 Brussels**

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## **Foreword**

The text of the International Standard ISO 9241-12:1998 has been prepared by Technical Committee ISO/TC 159 "Ergonomics" in collaboration with CEN/CS.

This European Standard shall be given the status of a national standard, either by publication of an identical text or by endorsement, at the latest by June 1999, and conflicting national standards shall be withdrawn at the latest by June 1999.

According to the CEN/CENELEC Internal Regulations, the national standards organizations of the following countries are bound to implement this European Standard: Austria, Belgium, Czech Republic, Denmark, Finland, France, Germany, Greece, Iceland, Ireland, Italy, Luxembourg, Netherlands, Norway, Portugal, Spain, Sweden, Switzerland and the United Kingdom.

**NOTE FROM CEN/CS:** The foreword is susceptible to be amended on reception of the German language version. The confirmed or amended foreword, and when appropriate, the normative annex ZA for the references to international publications with their relevant European publications will be circulated with the German version.

## **Endorsement notice**

The text of the International Standard ISO 9241-12:1998 was approved by CEN as a European Standard without any modification.

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<b>Corrected 1999-12-09</b>
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NOTE: Normative references to International Standards are listed in annex ZA (normative).

**Annex ZA** (normative)**Normative references to international publications  
with their relevant European publications**

This European Standard incorporates by dated or undated reference, provisions from other publications. These normative references are cited at the appropriate places in the text and the publications are listed hereafter. For dated references, subsequent amendments to or revisions of any of these publications apply to this European Standard only when incorporated in it by amendment or revision. For undated references the latest edition of the publication referred to applies.

<u>Publication</u>	<u>Year</u>	<u>Title</u>	<u>EN</u>	<u>Year</u>
ISO 9241-3	1992	Ergonomic requirements for office work with visual display terminals (VDTs) – Part 3: Visual display requirements	EN 29241-3	1993
ISO 9241-8	1997	Ergonomic requirements for office work with visual display terminals (VDTs) – Part 8: Requirements for displayed colours	EN ISO 9241-8	1997
ISO 9241-11	1998	Ergonomic requirements for office work with visual display terminals (VDTs) – Part 11: Guidance on usability	EN ISO 9241-11	1998
ISO 9241-14	1995	Ergonomic requirements for office work with visual display terminals (VDTs) – Part 14: Menu dialogues	EN ISO 9241-14	1999
ISO 9241-15	1997	Ergonomic requirements for office work with visual display terminals (VDTs) – Part 15: Command dialogues	EN ISO 9241-15	1997
ISO 9241-17	1998	Ergonomic requirements for office work with visual display terminals (VDTs) – Part 17: Form filling dialogues	EN ISO 9241-17	1998

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