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LANGUAGE STUDY TOUR PROVIDERS - REQUIREMENTS

Sales

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EUROPEAN STANDARD
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English version

Language study tour providers - Requirements

Organisateurs de séjours ou stages linguistiques -
Exigences

Anbieter von Sprachreisen - Anforderungen

This European Standard was approved by CEN on 19 May 2005.

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EUROPEAN COMMITTEE FOR STANDARDIZATION
COMITÉ EUROPÉEN DE NORMALISATION
EUROPÄISCHES KOMITEE FÜR NORMUNG

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Foreword

This document (EN 14804:2005) has been prepared by Technical Committee CEN/TC 329 "Tourism services", the secretariat of which is held by DIN.

This European Standard shall be given the status of a national standard, either by publication of an identical text or by endorsement, at the latest by December 2005, and conflicting national standards shall be withdrawn at the latest by December 2005.

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EN 14804:2005 (E)

Introduction

This European Standard is intended to be used by language study tour providers and certification bodies for conformity assessment activities to assist clients to make an informed choice of language study tour programmes, and to increase the likelihood of expectations being met and of satisfaction being enhanced.

Language study tour providers will also benefit from better informed clients.

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