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**MAINTENANCE - MAINTENANCE KEY**

**PERFORMANCE INDICATORS**

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English Version

## Maintenance - Maintenance Key Performance Indicators

Maintenance - Indicateurs-clés de performances en matière  
de maintenance

Instandhaltung - Wesentliche Leistungskennzahlen für die  
Instandhaltung

This European Standard was approved by CEN on 10 February 2007.

CEN members are bound to comply with the CEN/CENELEC Internal Regulations which stipulate the conditions for giving this European Standard the status of a national standard without any alteration. Up-to-date lists and bibliographical references concerning such national standards may be obtained on application to the CEN Management Centre or to any CEN member.

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## **Foreword**

This document (EN 15341:2007) has been prepared by Technical Committee CEN/TC 319 "Maintenance", the secretariat of which is held by UNI.

This European Standard shall be given the status of a national standard, either by publication of an identical text or by endorsement, at the latest by September 2007, and conflicting national standards shall be withdrawn at the latest by September 2007.

According to the CEN/CENELEC Internal Regulations, the national standards organizations of the following countries are bound to implement this European Standard: Austria, Belgium, Bulgaria, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Iceland, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, Netherlands, Norway, Poland, Portugal, Romania, Slovakia, Slovenia, Spain, Sweden, Switzerland and United Kingdom.

## EN 15341:2007 (E)

### Introduction

This European Standard provides Maintenance Key Performance Indicators to support management in achieving maintenance excellence and utilize technical assets in a competitive manner. The majority of these indicators apply to all industrial and supporting facilities (buildings, infrastructure, transport, distribution, networks, etc). These indicators should be used to:

- a) measure the status;
- b) compare (internal and external benchmarks);
- c) diagnose (analysis of strengths and weaknesses);
- d) identify objectives and define targets to be reached;
- e) plan improvement actions;
- f) continuously measure changes over time.

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