

This is a free page sample. Access the full version online.

.

# EUROPEAN STANDARD NORME EUROPÉENNE EUROPÄISCHE NORM

# EN 13876

December 2002

ICS 55.020

English version

## Transport - Logistics and Services - Goods transport chains -Code of practice for the provision of cargo transport services

Transport - Logistique et services - Chaînes de transport des marchandises - Code de bonne pratique pour le transport de fret Transport - Logistik und Dienstleistungen -Gütertransportketten - Merkblatt für die Durchführung von Frachttransporten

This European Standard was approved by CEN on 23 October 2002.

CEN members are bound to comply with the CEN/CENELEC Internal Regulations which stipulate the conditions for giving this European Standard the status of a national standard without any alteration. Up-to-date lists and bibliographical references concerning such national standards may be obtained on application to the Management Centre or to any CEN member.

This European Standard exists in three official versions (English, French, German). A version in any other language made by translation under the responsibility of a CEN member into its own language and notified to the Management Centre has the same status as the official versions.

CEN members are the national standards bodies of Austria, Belgium, Czech Republic, Denmark, Finland, France, Germany, Greece, Iceland, Ireland, Italy, Luxembourg, Malta, Netherlands, Norway, Portugal, Spain, Sweden, Switzerland and United Kingdom.



EUROPEAN COMMITTEE FOR STANDARDIZATION COMITÉ EUROPÉEN DE NORMALISATION EUROPÄISCHES KOMITEE FÜR NORMUNG

Management Centre: rue de Stassart, 36 B-1050 Brussels

© 2002 CEN All rights of exploitation in any form and by any means reserved worldwide for CEN national Members.

Ref. No. EN 13876:2002 E

#### EN 13876:2002 (E)

## Contents

pa	ge
Foreword	3
1 Scope	5
2 Normative references	5
3 Terms and definitions	5
<ul> <li><b>4 Responsibility and control</b></li> <li>4.1 Control of the service</li> </ul>	5
4.2 Elements of responsibility	5
5 Management of quality	6
6 Performance	7
6.1 Packaging	
6.2 Preparation and dispatch	7
6.3 Transport	
6.4 Subcontractors	
6.5 Proof of delivery	
6.6 Transport conditions	.8
6.7 Quality planning	
Annex A (informative) Freight distribution services – Performance self assessment	9
Bibliography1	10

#### Foreword

This document (EN 13876:2002) has been prepared by Technical Committee CEN/TC 320, "Transportation - Logistics and Services" the secretariat of which is held by DS.

This European Standard shall be given the status of a national standard, either by publication of an identical text or by endorsement, at the latest by June 2003, and conflicting national standards shall be withdrawn at the latest by June 2003.

In this European Standard the annex A is informative.

According to the CEN/CENELEC Internal Regulations, the national standards organizations of the following countries are bound to implement this European Standard: Austria, Belgium, Czech Republic, Denmark, Finland, France, Germany, Greece, Iceland, Ireland, Italy, Luxembourg, Malta, Netherlands, Norway, Portugal, Spain, Sweden, Switzerland and the United Kingdom.

#### Introduction

This Code of Practice is designed to assist customers, carriers and freight arrangers to identify a best operating practice capable of operation in conjunction with existing customs of trade and commerce, to minimise errors and to reduce claims of loss, and/or damage to cargo. Its adoption is not intended to impinge upon, or negatively affect the various and varied existing National and International contracts terms that presently apply in the industry.

In constructing the Code of Practice cognisance was taken of the work that is presently being undertaken by International Bodies in the development of Intermodal and Multimodal Transport operation and liability regimes, in an attempt to rationalise domestic and international freight movement.



This is a free preview. Purchase the entire publication at the link below:

**Product Page** 

S Looking for additional Standards? Visit Intertek Inform Infostore

> Learn about LexConnect, All Jurisdictions, Standards referenced in Australian legislation