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Irish Standard  
I.S. EN 50518-3:2011

# Monitoring and alarm receiving centre -- Part 3: Procedures and requirements for operation

## I.S. EN 50518-3:2011

*Incorporating amendments/corrigenda issued since publication:*

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**Monitoring and alarm receiving centre -  
Part 3: Procedures and requirements for operation**

Centre de contrôle et de réception  
d'alarme -  
Partie 3: Procédures et exigences de  
fonctionnement

Alarmempfangsstelle -  
Teil 3: Abläufe und Anforderungen an den  
Betrieb

This European Standard was approved by CENELEC on 2011-01-02. CENELEC members are bound to comply with the CEN/CENELEC Internal Regulations which stipulate the conditions for giving this European Standard the status of a national standard without any alteration.

Up-to-date lists and bibliographical references concerning such national standards may be obtained on application to the Central Secretariat or to any CENELEC member.

This European Standard exists in three official versions (English, French, German). A version in any other language made by translation under the responsibility of a CENELEC member into its own language and notified to the Central Secretariat has the same status as the official versions.

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**CENELEC**

European Committee for Electrotechnical Standardization  
Comité Européen de Normalisation Electrotechnique  
Europäisches Komitee für Elektrotechnische Normung

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## Foreword

This European Standard was prepared by the Technical Committee CENELEC TC 79, Alarm systems.

The text of the draft was submitted to the formal vote and was approved by CENELEC as EN 50518-3 on 2011-01-02.

Attention is drawn to the possibility that some of the elements of this document may be the subject of patent rights. CEN and CENELEC shall not be held responsible for identifying any or all such patent rights.

The following dates were fixed:

- latest date by which the EN has to be implemented at national level by publication of an identical national standard or by endorsement (dop) 2012-01-02
- latest date by which the national standards conflicting with the EN have to be withdrawn (dow) 2014-01-02

EN 50518 consists of the following parts, under the generic title “*Monitoring and alarm receiving centre*”:

- Part 1: Location and construction requirements;
- Part 2: Technical requirements;
- Part 3: Procedures and requirements for operation.

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## **Introduction**

This European Standard applies to all Monitoring and Alarm Receiving Centres (MARC's) that monitor and/or receive and/or process signals that require an emergency response.

In all existing EN 50131 series accomplished under CLC/TC 79, Alarm systems, the abbreviation ARC is used. To avoid confusion and to achieve consistency in terminology the abbreviation ARC will be used throughout this European Standard, where MARC is equivalent for ARC.

It is noted that this European Standard cannot supersede any legislative requirements deemed necessary by a National Government to control the security sector on a national basis. This standard cannot interfere with items that are regulated by (inter)national regulations concerning external services (e.g. water, waste water, fuel supplies, gas, oil and mains power supplies).

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