



National Standards Authority of Ireland
Údarás um Chaighdeáin Náisiúnta na hÉireann

STANDARD RECOMMENDATION

S.R. CEN/TS 15511:2008

ICS 03.240

**POSTAL SERVICES - QUALITY OF SERVICE -
INFORMATION AVAILABLE ON POSTAL
SERVICES**

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ICS 03.240

English Version

Postal services - Quality of service - Information available on postal services

Services postaux - Qualité de service - Information disponible sur les services postaux

Postalische Dienstleistungen - Dienstqualität - Verfügbare Informationen über postalische Dienstleistungen

This Technical Specification (CEN/TS) was approved by CEN on 10 December 2007 for provisional application.

The period of validity of this CEN/TS is limited initially to three years. After two years the members of CEN will be requested to submit their comments, particularly on the question whether the CEN/TS can be converted into a European Standard.

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Foreword

This document (CEN/TS 15511:2008) has been prepared by Technical Committee CEN/TC 331 "Postal Services", the secretariat of which is held by NEN.

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